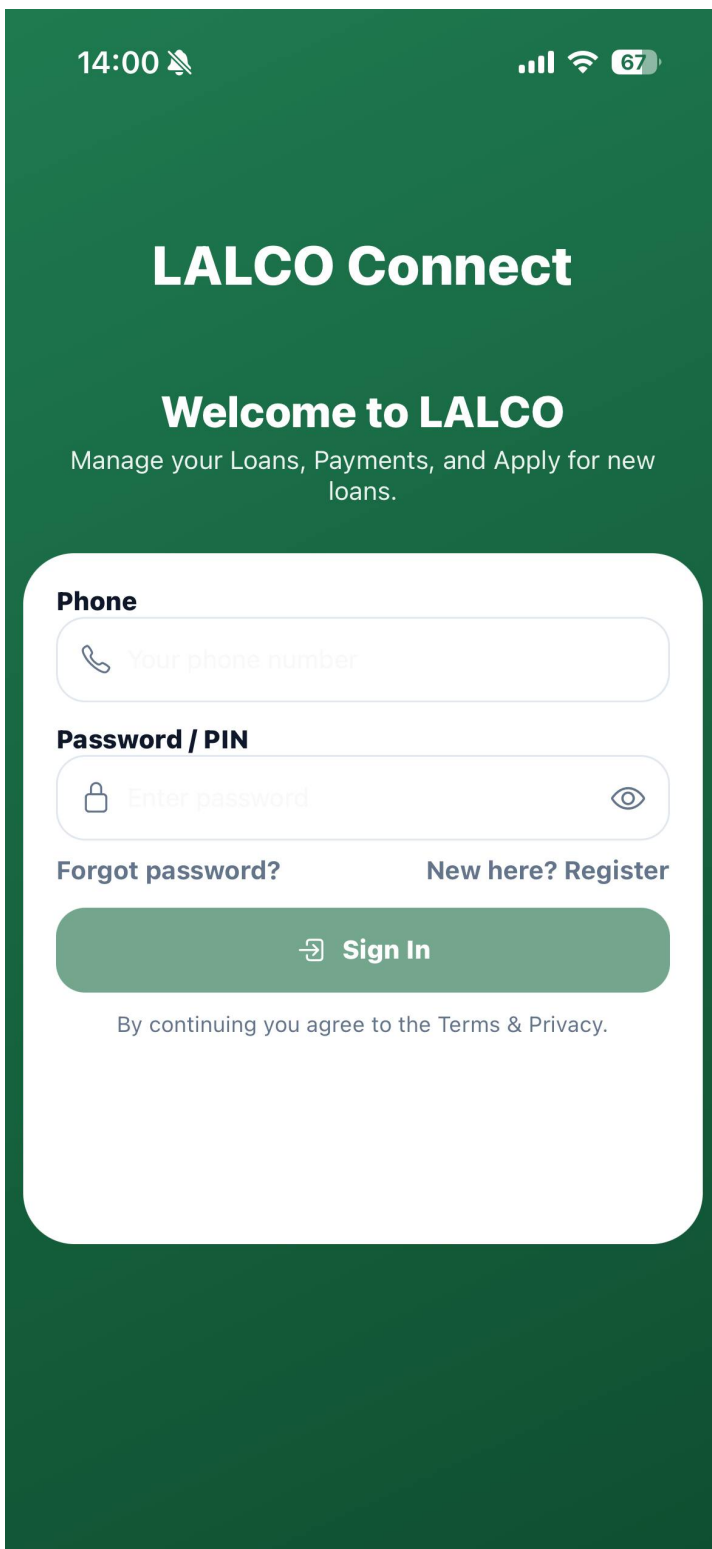





# Login Process



14:00    67


## LALCO Connect

### Welcome to LALCO


Manage your Loans, Payments, and Apply for new loans.

**Phone**

**Password / PIN**

[Forgot password?](#) [New here? Register](#)

 **Sign In**

By continuing you agree to the Terms & Privacy.

Steps for login :

1. Enter phone number

2. **Enter password / PIN**
3. **(Optional) Forgot password?**
4. **Tap Login/ Access account**

### **Wrong Credentials :**

If the phone number or password/PIN is incorrect,

an error message will appear,

e.g.: “Incorrect phone number or password. Please try again.”

### **Actions for the user:**

- Check phone number – Ensure it’s correct and includes the country code if required.
- Check password/PIN – Re-enter carefully (watch for caps lock or extra spaces).

### **Use “Forgot password?” :**

- **Tap it to reset your password if you can’t remember it.**
- **Try again – After correcting details, tap Login again**

### **Tip for guide users:**

**Always make sure your internet connection is active. If repeated failures occur, contact support/helpdesk.**

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