

My Profile

Step1 : Open your profile

1. Tap "Profile" icon from bottom navigation bar
2. or tap profile icon in top right corner of any screen

Your profile displays:

Personal details :

- Full name - your registered name
- Mobile number - your contact number
- Email address- your registered email

Changing Your Password

Step 1: Access Password Change Form

1. Scroll down in Profile section
2. Find "Change Password" section

Step 2: Enter Current Password

1. Tap on "Current Password" field
2. Type your existing password
3. Tap eye icon to show/hide password for verification

Step 3: Enter New Password

1. Tap on "New Password" field
2. Type your new password

3. Tap eye icon to show/hide password

Step 4: Confirm New Password

1. Tap on "Confirm New Password" field

2. Re-type your new password exactly

3. Tap eye icon to show/hide password

Make sure it matches your new password

Step 5: Submit Changes

1. Review all three fields

2. Ensure new passwords match

3. Tap green "Update Password" button

4. Wait for confirmation message

5. Step 6: Confirmation

6. Success message will appear

7. You'll remain logged in

8. Use new password for next login

Password Security Guidelines

Creating a Strong Password:

1. Use at least 8 characters

2. Include uppercase and lowercase letters
3. Add numbers (0-9)
4. Include special characters (@, #, \$, %, etc.)
5. Avoid common words or patterns

Password Safety Tips:

- Never reuse old passwords
- Don't share your password with anyone
- Change your password regularly (every 3-6 months)
- Don't write it down in unsecure places
- Don't use easily guessable information (birthdate, name, etc.)

If You Forget Your Password:

- Use "Forgot Password?" option on login screen
- Follow password reset instructions

Check your registered email or phone for reset link

Additional Profile Features

Settings Access:

- App preferences
- Notification settings ◦
Language selection
- Security options

Help & Support:

- Contact customer service
- FAQs
- App version information

Logout:

- Tap logout button to sign out securely
- You'll need to login again to access your account

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