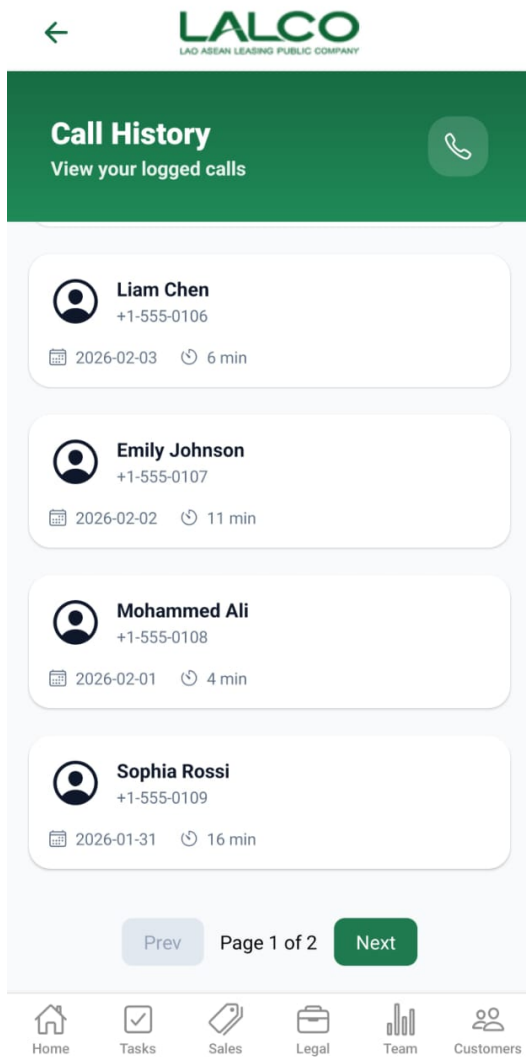


Call History Screen



The **Call History Screen** allows staff to view and track all logged customer calls, including call duration and date. This helps monitor communication history and follow-ups.

Access Path

Home → Call History

Call History List Screen

Overview

Displays a list of all recorded calls made by the user.

Header Section

Page Title

Call History

Description

View your logged calls

Call Icon

- Used to initiate or access calling features
-

Call List

Each card represents a logged call.

Information Displayed

- **Customer Name**
 - **Phone Number**
 - **Call Date**
 - **Call Duration**
-

Example

Liam Chen

+1-555-0106

Date: 2026-02-03

Duration: 6 min

Pagination

Located at the bottom of the screen.

Controls

- **Prev Button** → Go to previous page
 - **Next Button** → Go to next page
 - **Page Indicator** → Shows current page
-

Example

Page 1 of 2

How to Use

View Call History

1. Open **Call History** from menu
 2. Scroll through the list
 3. Use pagination to navigate
-

Analyze Calls

- Check call duration
 - Review recent interactions
 - Identify follow-up needs
-

Bottom Navigation Bar

Provides quick access to main modules:

- **Home**
 - **Tasks**
 - **Sales**
 - **Legal**
 - **Team**
 - **Customers**
-

Empty State (Optional)

No call records available

Notes

- Calls are listed in **descending order (latest first)**

- Data helps track staff communication performance
-

Tip:

Use this screen daily to ensure **no customer follow-up is missed.**

Revision #1

Created 19 March 2026 09:14:42 by Nawoda Dissanayake

Updated 19 March 2026 10:04:20 by Nawoda Dissanayake